

## Tech Tip Tuesday—March 19, 2019

### LCT User Meeting on Sunday

This will (obviously) be our last reminder of the upcoming User meeting in Las Vegas.

The meeting will be held on **Sunday, March 24, 2019 from 2:00pm to 4:00 pm) at the Mandalay Bay North Convention Center, Tradewinds D**. Note that this is a different location than what was originally announced. If you have already sent us an RSVP, thanks! And if not, please let us know today if you plan on attending.

If you will be at the LCT Show but are unable to make the meeting, please do stop by our booth to say hello. We will be in **Booth 554** (across from Volvo, towards the rear of the hall on the left main aisle). David, Chip, An, and Jim will be in attendance.

Because we and so many of you will be at the show, there will be no regular Tech Tip next week.

### User Meeting Agenda

During the user meeting, we will talk about some of the updates and enhancements we have incorporated into the software over the last year, and give some examples of some of the new features.

We will also present some updates on what we're currently working on and some plans for the future, including the new web booking tool, a new Dispatch grid, and more.

As part of the presentation, we will also give you an update on the upcoming Auto Schedule system that we have been working hard on for the last year.

We will also reserve ample time to answer questions. We believe that the Livery Coach community is a major reason for our success and are always interested in what our customers are telling us and each other.

Dan Westra from ZipWhip will be on hand to talk about some exciting new developments in SMS, and Amir Zafar from GRiDD will also give an update on the GNET network. Finally, Jeff Brodsly from Chosen Payments will have a few updates on what's new in the credit card processing world.

Immediately after the meeting, Amir will have a follow-up open GRiDD/GNet meeting open to all who are interested but not yet participating on the GNet network, so if you want to learn more about GNet (or have non-Livery Coach friends who want to learn more), this is the time.

Finally, we encourage you to participate in the Limo Patriot Ride the day after the show ends (see [www.limopatriotride.com](http://www.limopatriotride.com) for more details). Lynda Saitta will be on hand to answer any questions about this event.

## **Boot Camp This Fall**

Finally, if you aren't able to make the trip to Las Vegas (or indeed, even if you are), we are looking at conducting another Livery Coach training class (aka boot camp) this fall. Exact dates and location are still under discussion—feel free to let us know what you think.